



## **Goodwill Plaza**

**Technical Solutions** 

Goodwill Plaza is a 73 unit low income, affordable housing property for senior citizens. The apartment building is located in Pittsburgh, Pennsylvania.

Due to 24/7 usage within multi-family housing, a reliable HVAC system is crucial to avoid budgetary stress for management, owners, and occupants.

When the air conditioning system in the building stopped operating several years ago, Goodwill Plaza turned to ABM to find a solution. ABM worked with Goodwill Plaza to find a cost-efficient way to remove the old HVAC unit and replace it with a new, more energy-efficient model.

ABM has since continued to work with the Goodwill Housing property portfolio to provide a preventive maintenance program, which has reduced energy and operational costs.

## CHALLENGE

The low income, affordable housing community needed a solution to address problems with existing HVAC equipment, as well as improve indoor comfort conditions for occupants.



"ABM's technicians are very knowledgeable and do a great job for us," said Elizabeth Neidle, Director of Goodwill Housing. "They are quick to respond and respectful of both the staff and residents of our properties."

## SOLUTION

- Proactive, professional HVAC preventive maintenance program
- Removed existing, unreliable HVAC unit and installed new, energy-efficient unit
- Fixed, budget-able solution

## BENEFITS

- Reduced energy and operational costs
- Increased building comfort
- Reduced maintenance budget line

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